wanstor

Transform your Business with a Managed IT Solution

Managed IT Services

At Wanstor, we believe your business is stronger when you have an IT Managed Services Provider you can trust.

Wanstor has been helping customers optimise their IT infrastructure's efficiency for nearly 20 years and we continue helping to get the most out of their IT solutions.

Our managed services are flexible, working for those who want a small portion of their IT managed through to those who want their IT fully outsourced.

A strong managed IT service partner means you can rely on them to grow alongside your business and user needs, ensuring that your operation is efficient, transparent and fit for purpose.

Benefits of Managed IT Services

There are considerable benefits to have by outsourcing your IT services to an MSP, ranging from cost reductions through to productivity increases.

Focus on the bigger picture: Let your internal IT team focus on business critical projects – we ensure everything runs smoothly

We've got it covered: 24/7 UK–based technical support means nothing ever slips through the cracks.

Proactive at our core: We believe MSPs should be proactive not reactive, with regular health checks built in to our packages

Save time and money: Remote technical support reduces your IT costs and means shorter resolution times

Detect to prevent: Access to both monitoring and management tools reveal anomalies across your IT estate

Goal driven: Functioning IT infrastructure increases user productivity and helps your business achieve its objectives

Fixed price: One simple price, per user per month

Maintain Solution

Service Summary
Maintain technology availability, identify and remediate issues as soon as possible to minimise impact of technology failures

Suitable for:
Organisations with a basic or small technical requirement; technical teams wanting to outsource a portion of their management

What's included?
+ 24/7 Incident Resolution
+ Availability Monitoring
+ Automation tooling (Password Reset, User Management)
+ Service Reporting

Manage Solution

Service Summary
Proactive management of IT estate with a focus on prediction and prevention of issues

Suitable for:
Organisations with small technology teams requiring peace of mind that their technology area is being managed effectively

What's included?
Maintain, PLUS:
+ Trend Analysis, Problem Management
+ Performance Monitoring
+ Anti-Virus tooling
+ Patch Management
+ Asset & Device Management
+ Certificate Management
+ Proactive Health Checks
+ Quarterly Service Reviews

Optimise Solution

Service Summary
Enhanced management focusing on optimised performance, cost and security aligned to your objectives

Suitable for:
Organisations with evolving or complex infrastructures highly dependent on performance of their technology to run the business

What's included?
Manage, PLUS:
+ T&V Scanning
+ License Management
+ Optimisation & Development days
+ Continual Service Improvement
+ Technology Roadmapping & Strategy
+ Monthly Service Reviews

Outsource Solution

Service Summary
Complete end-to-end management of technology including dedicated team and long-term planning

Suitable for:
Organisations who want complete IT service management of the estate along with their IT delivery outsourced

What's included?
Optimise, PLUS:
+ Dedicated Service & Engineering team
+ Dedicated technical & account leads
+ Weekly Service Reviews
+ Service Guarantee
+ Virtual CTO
+ Cloud Architect Escalation

Why Wanstor?

At Wanstor, we have a broader view of how IT managed services should be provided. Our approach is proactive first, and we know that managed services span cloud, networking, storage, security, backup and DR, mobility and technical support.

Proactivity is in our DNA, which is why we have an complete management service dedicated to preventing IT failures before they occur while continuing to ensure that customers receive the very best business solutions – allowing them to focus on the bigger picture.

" *wagamama relies on technology to help deliver a positive experience to customers. As such, it was vital we partnered with an organisation that had in-depth understanding of the hospitality industry with the right people, systems and processes in place to help us meet customer demands.*

Richard Tallboy
CIO, wagamama