



Kickstart your Career in Technology

Graduate and Industrial Placement opportunities

wanstor

Behind every great brand...

You may not've heard of us, but you'll have heard of our customers. We work behind the scenes for some of the UK's most well-loved brands - from restaurants and retailers to international charities making the world a better place.

We take care of our customers' technology so they can focus on what it is that they do best - whether that's getting hot food to a hungry restaurant, ensuring each and every chocolate off the production line is perfect, or continuing the fight against cancer.

This technology is integral to every process in our customers' organisations. Our teams are there to ensure that the lights stay on, that their applications are optimised, and that help is at hand - 24 hours a day, 7 days a week.

Wanstor staff are some of the most skilled networking, infrastructure and technology experts in the country, supporting the biggest brands and helping them to become even better.

... is an unsung hero.



What is an MSP?

Wanstor is an MSP, or Managed Service Provider. We provide IT services to our customers via service agreements, which cover everything from software development, network and computing infrastructure, through to IT projects and Support services.

Customers look to us to manage their IT, giving them access to technical expertise, geographic reach and uninterrupted service without having to build and maintain these capabilities internally.

The role of an MSP is to support customers and their technology choices, enabling both the business and end users. Managed Service Providers vary in size, from multinational organisations like IBM and Fujitsu, to microbusinesses - along with everyone in the middle.

Wanstor are a medium-sized Managed Service Provider with 200 members of staff based in central London near the city's vibrant Borough Market. We have engineers across the country and projects that take them further afield to Europe, the United States and Africa.

Our size is ideal for the customers we serve - we are large enough to support their individual needs without becoming bound by the process and bureaucracy that can come with larger Enterprise organisations.

All of this means a raft of opportunities for you to trial different roles, alongside the fast progression associated with working for a rapidly growing business.

Fast tracks to success

A career with Wanstor will push your boundaries, exposing you to a wealth of technology across a range of companies and industries, and drive you to exceed the evolving expectations of our customers.

Our placements are designed to equip you with the skills and experience to fast-track your development into a future leader, whichever stream you choose to follow.

Wanstor have been working with universities and graduates across the UK since 2006. Our students have developed careers in Technical Consultancy, Networking and Infrastructure Specialisms, IT Service Management, IT Management, Project Management, POS Implementation and Account Management. As Wanstor grows and evolves, our people grow with us and many members of the team started right where you are today.

Let's kick-start your career - together!

Current Opportunities

Service Desk Analyst

You are our customer's first point of call and the face of Wanstor's IT support services

[**View the Role**](#)

Network Operation Centre Analyst

You ensure smooth running of our clients' IT infrastructures by proactively monitoring for potential issues affecting service

[**View the Role**](#)

Service Desk Analyst

Push your limits: In this fast paced role you are the face of service delivery for our customers and their end users.

Working on the front line, you'll develop valuable transferable interpersonal and soft skills encompassing time management, adaptability, communication and teamwork.

You'll work with your team to resolve customer incidents and requests as efficiently as possible, proactively improving the service to exceed customer expectations.

You'll take on a new challenge every day and gain exposure to a wide range of technical and business situations.

Develop a solid foundation of skills and experience

Exercise your natural flare for problem solving through troubleshooting issues across a wide range of technologies. Onsite Client Support and Projects.

Develop an understanding of unique customer challenges and how technology enables business to grow trusted relationships and build interpersonal skills

Be the ambassador for our customers

As the first point of customer contact and the face of Wanstor, you'll have unique perspective from speaking to our customers every day, and use this insight to drive continuous service improvement.



Network Operation Centre Analyst

Build a solid foundation of skills spanning operating systems, networks and infrastructure

Support the teams responsible for ensuring the smooth running of both our internal and our clients' IT infrastructures by proactively monitoring for faults or other potentially critical issues.

It is a NOC Analyst's responsibility to identify, troubleshoot and resolve issues, in order to maintain and restore essential services whilst maintaining exceptional levels of customer service.

Proactive Monitoring

Maximise the performance of our customer infrastructures using the company's monitoring tools to manage and maintain network devices and server infrastructure.

Networking

Immerse yourself in the world of network management, building your knowledge of Connectivity, Routing, Switching and Security.

Infrastructure

Ensure smooth running of internal infrastructure, proactively monitor for faults and grow your knowledge in Virtualisation, Storage and Backups. Visit our data centre and see what happens behind the scenes!



Year in Industry

Wanstor also provide industrial placements for students. Your year in industry with us will be spent exploring various areas of IT and building a solid foundation of skills on which to base a successful career.

During your time with Wanstor, you get a 360° experience of IT across various departments and diverse technologies.

Working with an IT MSP, you will gain exposure to a wealth of new technologies that you don't get from most in-house roles where you are limited to one internal IT environment.

It is an intense and exciting year of learning where you will discover what really interests and challenges you, realise your potential and the diversity of opportunities our company and industry has to offer.

From day one, you are part of the Wanstor family. Following an in-depth two week induction and role specific training, you make your transition into the first department of your rotation.

Interns are not given light duties or the jobs that no one else wants. You have real responsibilities and the chance to make a difference.

The hands on, real-life experience you get working at Wanstor is invaluable.

Show us what you're made of.

How to Apply

We know it takes time and preparation to complete applications and interviews, so here's a flavour of what to expect.

1

Application submission

Send your CV and Cover Letter to **hazel.shaw@wanstor.com**. Include which specialism you are interested in and why you think you'd be great in the role. Don't forget to show us who you are and don't be afraid to stand out. Make certain to check your spelling and grammar carefully!

2

Video Call via MS Teams

These are 45 minutes with a member of our Service Management Team. You'll be asked about skills, role-specific experience, and who you are as a person. We get to know you, and tell you more about the opportunity and experience

3

Assessments

Undergo our technical and profiling assessments to demonstrate your potential.

4

Leadership Interview

This is the final stage of the interview process, where you'll meet with one of our senior leaders or Directors. It's important to ask questions at this stage as well, to find out if we're the right fit for you too.