



wanstor

Proactive Managed IT Services

Bringing unparalleled value for customers

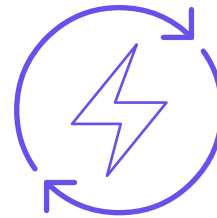
The Value of Proactives

Are you wasting money on unused licenses and slow networks? Are you vulnerable to cyber attacks and unplanned downtime?

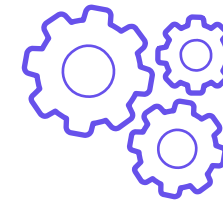
Proactive IT management focuses on planning, risk mitigation and managing situations before they develop into more serious problems, bringing many benefits to customers including the following:



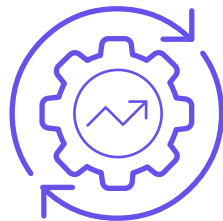
Best practices and solutions tailored to your specific needs in line with emerging and established technology trends



Business continuity and disaster recovery plans to ensure your operations run smoothly no matter what



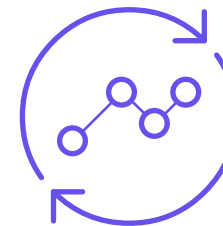
Automation solutions to streamline your processes and boost business efficiency



Cost optimisation to eliminate unnecessary expenses in licensing and services, while allocating funds to impactful technology initiatives



Cybersecurity assessments and protection designed to fortify your IT systems and data against both internal and external threat



IT optimisation deep dives uncover and address inefficiencies in processes and workflows, improving the performance and longevity of infrastructure

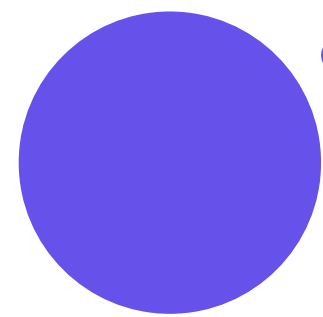
Our Proactive Services

At the heart of our managed services are a suite of exhaustively robust Proactives, representing a set of modular, defined audits.

These audits are purpose-built to scrutinise every part of your IT estate, ensuring optimal performance and resilience.

What sets the Wanstor Proactive apart?

Not simply routine audit procedure, the Proactive is our intellectual property – a legacy built over two decades by experienced engineers.



“Proactive hunting is a gamechanger for customers focused on detecting issues such as TLS deprecation before vendors cease support, or potentially catastrophic vulnerabilities such as Log4j.”

Can this be attributed, Customer

Our Proactive Services



Mandatory Proactive Health Checks

On each proactive day, we perform standard checks that cover essential elements including backups, anti-virus protocols and other mandatory components.



Proactive Hunting

Our proactive analysts actively trawl for vulnerabilities and potential problems before these impact your operations. Urgent patching, fixes and real-time experience-based checks form only part of our Proactive methodology.



Deep Dive Proactives

Beyond the surface we dive into the intricate layers of your infrastructure. Our experts unravel complexities, identify bottlenecks, and fine-tune systems for peak efficiency.

A concise overview of our Deep Dive Proactives

Our in-depth audits can guarantee complete peace of mind that no stone has been left unturned when it comes to ensuring peak efficiency across your IT estate.



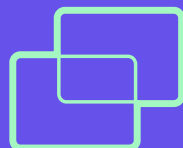
Deep Dive Azure
Focused on Microsoft Azure, ensuring robust configuration, security and efficiency



Deep Dive AWS
Concentrates on AWS technologies, emphasizing configuration and security



Deep Dive Microsoft 365
Safeguards security, optimises configuration, and maximises M365 utilisation



Deep Dive Endpoints
Ensures devices meet security standards and business requirements



Deep Dive Backups
Validates the security of backups along with configuration



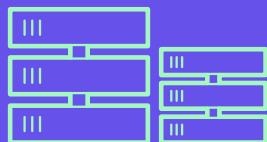
Deep Dive Networks
Network layer assets audited, firewall rules assessed, EOL devices tracked, Circuit upgrades identified



Deep Dive Documentation
Cross-references and updates customer documentation for accurate support



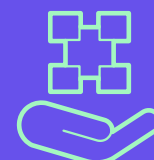
Deep Dive Antivirus
Verifies configurations and feature utilisation



Deep Dive Intune & Autopilot
A point in time check of your current Intune and Autopilot Configuration



Deep Dive Monitoring
Tracks best practices, ensuring sensors align with business needs



Deep Dive Hosted Infrastructure
Validate on-premises & Wanstor-hosted configurations against business requirements



Custom Deep Dive
Custom health checks on a particular part of your environment

The Proactive Dashboard

All proactive results are accessed through our portal, giving real-time visibility of insights and recommendations.

1. The executive summary highlights potential cost savings across your estate.

2. Deep Dive Proactives provide a precise audit of your infrastructure.

3. Actionable insights at your fingertips – from best practice to fine tuning, recommendations designed to enable business.

4. Clear indicators of your IT health against best practice.

5. Current and future issues identified before they can impact your operations.

01

Potential Cost Savings

Based on your latest Proactives Wanstor has identified these potential savings per year

£10k

Click for details

Risk
1 – Major Issue
2 – Critical
3 – High
4 – Medium

Status	#
1 – Project Required	22
2 – Change Control	2341
3 – Completed	46

02

Deep-Dive Proactives

Status	Report Type	Created
	M365	17/11/2021
	Azure	11/01/2022
	Backups	19/01/2022
	Hosted Infrastructure	29/01/2022

03

Active Recommendations

Details	Subject	Risk	Summary	Status	Created
→	OS	2 – Critical	Unsupported OS	In Progress (Project) Pending	21/10/2020
→	Security	2 – Critical	Unsupported OS	In Progress (Project) Pending	23/10/2020
→	Backup / DR	2 – Critical	Unsupported OS	Deferred	06/01/2021

Closed Recommendations

Details	Subject	Risk	Summary	Status	Created
→	Infra	2 – Critical	RD/VPN Solution (Security)	Completed	11/08/2020
→	Microsoft	2 – Critical	RD/VPN Solution (Security)	Completed	12/09/2020

04

Wanstor Score

Measures
Target ●
Actual ●

Microsoft 365
Hunting
Health Checks
Azure
Endpoints
Backups
Monitoring
Antivirus

05

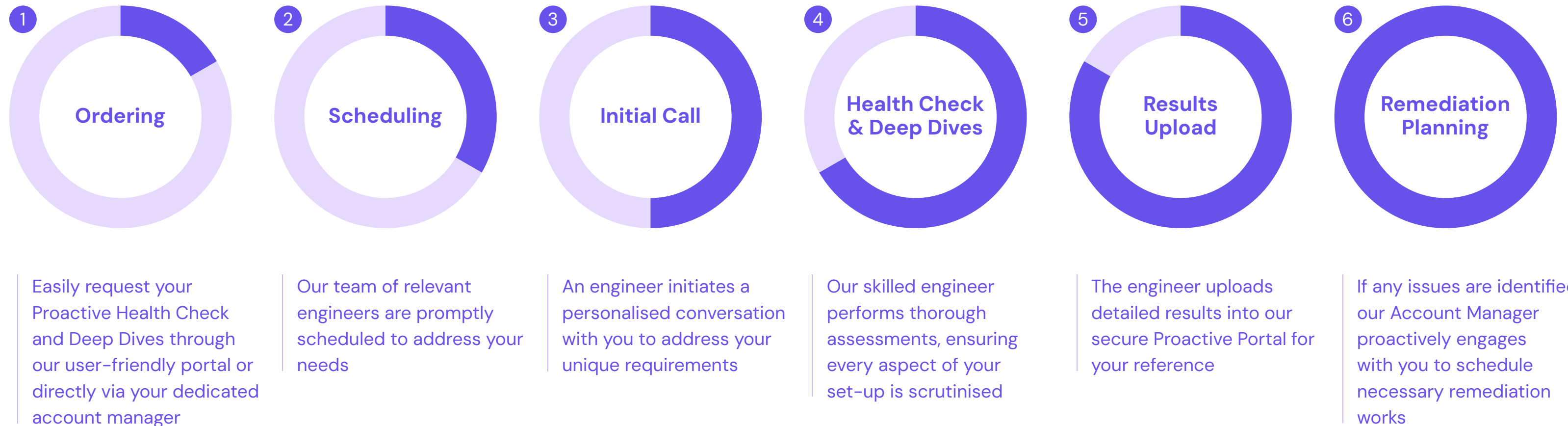
Proactive Hunting

Details	Question	Created
→	VMs created	06/01/2023
→	Azure AD connect	01/09/2023
→	Router disconnect	23/10/2023
→	Firewalls	29/11/2023

The Proactive Dashboard

We believe in staying ahead of the curve, which is why we recommend customers embrace our Proactive services regularly.

These services are tailored to each business depending on size and complexity of the IT estate. We recommend monthly health checks and deep dives for maximum impact, co-ordinated seamlessly as audits through our Proactive engineering team.

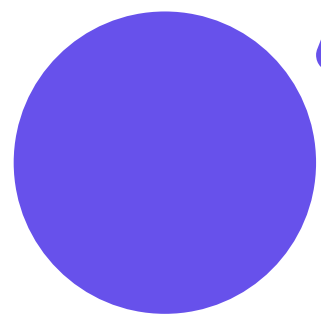


Proactive is in our DNA

For over two decades our commitment to proactivity has been the bedrock of Wanstor's managed IT services.

Proactive is not a buzzword at Wanstor – it is woven into the fabric of our business.

When you choose us, you are not only getting managed IT services – you're getting a partner committed to predictive excellence on every step of on your digital journey.



“We're confident that the way we monitor and proactively improve your IT architecture and services is unlike any other MSP.”

Can this be attributed, Customer

Here's why proactivity is more than an adjective for us.



Foundational DNA

From day one, we've embraced proactivity as a fundamental part of our identity. It's not an afterthought, it's who we are.



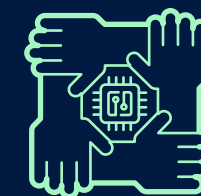
Customer-centric

Our customer experience model revolves around proactivity. We anticipate needs, prevent issues, and empower businesses to thrive.



Continuous improvement

Proactivity isn't static – it's dynamic. We're on a perpetual journey to enhance IT solutions, adapt to change and stay ahead.



Technology Enabler

We don't just manage IT, we make technology an enabler for growth, efficiency and innovation.

Why choose Wanstor for your proactive managed IT services?



Enhanced efficiency & IT health

Proactive monitoring ensures peak performance of your infrastructure, workloads and applications



Realise cost savings

By identifying inefficiencies and streamlining processes we help you save valuable resources



Enhanced security & Threat Protection

Swiftly detect performance bottlenecks, security vulnerabilities or hardware failures allowing timely intervention



More time for transformation and innovation

We free up your over-stretched IT team by taking the burden of IT management off your shoulders



Specialist
Identity and Access Management



**Wanstor are more than just a IT provider,
we're your trusted technology team.**

Get in touch to find out more about our Proactive Services